SPOTTING SCAMS

Scams and Schemes

Directions

Each of the following email messages is an example of a phishing scam. Read the features of a phishing email below. Then circle or highlight any examples of those features in each of the three messages. List the features in the blank spaces provided, and draw a line connecting each feature to the part of the email it relates to.

Link in email or attachment

Features of a Phishing Email

- Need to verify account information
- Sense of urgency Too good to be true
- Spelling errors Generic greeting
- Account is in trouble

Email Message

From:no_reply@emailinternet.chase.comSubject:Account Status

Attention US Bank Customer,

Due to a recent security check on your account, we require you to confirm your details. Failure to do so within 24 hours will lead to account suspension. Sorry for the inconveenince.

Click here to confirm your account

Regards, US Bank Online Customer Service

This email has been sent by US Bank.



SCAMS AND SCHEMES / STUDENT HANDOUT DIGITAL LITERACY AND CITIZENSHIP IN A CONNECTED CULTURE ©2012 www.commonsense.org

Phishing Features

Email Message

Phishing Features

From:	custservice@paypalonline.com
Subject:	We've Limited Your Account

Dear PayPal User,

We recently noticed one or more attempts to log into your account from a foreign IP address. For security reasons, we have limited access to your account.

If you did not initiate the log ins, please visit PayPal Online urjently perform the steps necessary to verify you are the account holder. Performing this action will lift the limited access and restore your account.

https://www.paypal.com/us/cvi-limit/webscr?-run

Sincerely, PayPal Security and Theft

From:Swiss International LotterySubject:Award Notification

Dear [Firstname Lastname],

Congratulations! You may receive a certified check for up to \$500,000,000 U.S. Cash! One lump sum! Tax free! Your odds of winning are 1-6. Hundreds of U.S. citizens win every week using our secret system! You can win as much as you want!

If you choose to receive your winnings please contact IMB INSURANCE & BROKERS. They will use their diplomatic courier service to deliver your check. Please contact them with the following details below:

Company name: IMB INSURANCE & BROKERS

Address: Geneva, Switzerland Contact Person: Mr. Alexander Caspari (Director Foreign Remittance Department) Direct Tell: +44-802 655 4889 Fax: +44-802 655 4890 Direct Email: <u>ACaspari@IMBInsurancebrokers.com</u> Congratulations again! Marcus Gohl



SCAMS AND SCHEMES / STUDENT HANDOUT DIGITAL LITERACY AND CITIZENSHIP IN A CONNECTED CULTURE ©2012 www.commonsense.org